

Frequently Asked Questions

Q: I thought all service plans were basically the same. What's different about Rubino Service Company's Full Service Home Comfort Plans?

A: Many companies opted to eliminate various coverages over the years, and homeowners now find themselves being charged for work they thought was covered. At Rubino Service Company, we think we offer the best service plans available. Our Full Service Comfort Plans cover your annual cleaning, tuning, a 14-point system inspection, PLUS parts and labor — all at no additional charge!

Q: How will Rubino Service Company's Home Comfort Plans save me money?

A: First, we cover so many parts and services that even one service visit each year would cost considerably more than membership in the plan. Second, the preventive maintenance you get in both the Maintenance and Full Service Comfort Plans helps ensure maximum heating and cooling system performance.

Q: How can I find out more about these plans?

A: Please call Rubino Service Company at **856-795-3226** to speak with one of our experts about which comfort plan(s) best meet your needs. We will then send you an agreement, noting current pricing, for you to sign. Remember, **multiple system discounts** are available ... and you can accumulate valuable **Comfort Credits** every year you are on a Plan, which you may use toward new comfort equipment purchases.



Why Choose Rubino Service Company for Your Home Comfort Needs?

- NATE (North American Technical Excellence) certified technicians
- ServAssure 100% satisfaction 13-month guarantee
- We do all the work ourselves
- Carrier Factory Authorized Dealer
- Emergency Service 24 hours a day, 7 days a week
- Fully stocked service vehicles
- Polite, clean, neat uniformed technicians with ID badges
- Flat rate, "no surprise" pricing — you pay by the job, not by the hour!
- A tradition of excellence in serving South Jersey communities since 1975
- Friendly and caring office staff
- Family owned and operated
- We will be there when we say we will be there
- We explain the repair to the customer before it is done
- We do what we say we will do

Rubino Service Co.

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Visit us on the web:
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Since 1975

Rubino Service Co.

"Service" Is Our Middle Name



**HOME
COMFORT
PLANS**

- Peace of Mind — Guaranteed!
- Preventive Maintenance and Inspections, Twice a Year
- Priority Service
- Labor Fees Included/Discounted

856-795-3226





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OUR SERVICE PLANS GIVE YOU MORE PEACE OF MIND



Since 1975, Rubino Service Company has provided dependable, expert comfort services for our South Jersey friends and neighbors. We offer a wide array of heating and cooling conveniences, including outstanding energy-efficient equipment by Carrier ... flat rate, "no surprise" pricing ... a team of highly qualified technicians, and so much more.

In all we do, we make sure you get the most from every energy dollar. That is especially true when it comes to our Home Comfort Plans. Through comprehensive tune-ups and efficiency-enhancing adjustments, we'll make sure you enjoy the highest level of comfort as well as continuous peace of mind.

A Rubino Home Comfort Plan will help you:

- Save time and money
- Lower energy costs by up to 10%!
- Protect your equipment and your comfort
- Ensure your family's safety
- Extend your equipment life
- Perform extended warranty requirements
- Reduce worry and unexpected repair bills
- Increase your comfort system's efficiency by up to 10%

Winter, spring, summer, fall ... any time of day at all ... you can count on the dedicated comfort professionals at Rubino Service Company.

After all, "Service" is our middle name!

Maintenance COMFORT PLANS

These comprehensive plans are **best for homeowners whose equipment is still under warranty or prefer semi-annual maintenance checks.** Remember, your home comfort system will last longer if it is properly maintained. Damage or repairs resulting from a lack of regular maintenance will also void your warranty.

You receive the following benefits:

- ✓ Annual clean and check of your equipment
- ✓ Priority service as a Plan customer
- ✓ 10% Discount on any parts needed for repairs
- ✓ Preventive Maintenance Reminders
- ✓ Additional savings on each preventive maintenance over non-plan holders
- ✓ Earn comfort credits for agreement purchases/renewals



Full Service COMFORT PLANS

These inclusive plans are **for those homeowners whose equipment is out of warranty or who have had problems with their equipment.**

You receive **all the benefits of the Maintenance Plans, above, plus:**

- ✓ PARTS AND LABOR ON ALL REPAIRS INCLUDED AT NO ADDITIONAL COST!*
- ✓ Simple Budgeting — you know exactly what it will cost to keep your system working properly

**except compressors, heat exchangers and coils*

Why Choose a Rubino Home Comfort Plan?

Having a Rubino Home Comfort Plan enables you to keep up maintenance on your air conditioning and heating systems. This is an important step in making sure your equipment is running energy-efficiently and cost-effectively, while shielding you from potentially expensive out-of-pocket costs. **In three short words, having a Home Comfort Plan means *peace of mind* for you and your family.**

Additionally, research has shown that by maintaining your heating and cooling equipment **you could save an average of \$30 a month on your energy bills.** In other words, investing your money in a Rubino Home Comfort Plan is returned to you over the year. Plus, proper maintenance **restores an average of 25% of lost capacity**, which translates into improved comfort.

And there are more benefits to having a Rubino Home Comfort Plan, like **preventive maintenance, being scheduled for service ahead of others** who are not on a Plan, and knowing that your **equipment warranties will remain valid.**

Most importantly, having a Rubino Service Plan means **your home comfort is in the expert hands of Rubino's knowledgeable technicians**, who treat you like a member of the family, and will go out of their way to exceed your expectations.

Earn Comfort Credits!

By renewing your maintenance and service plans, you become enrolled in our customer loyalty program. **You will earn points for every time you renew your maintenance and service plans.** These credits can be applied when you are ready to replace your old unit. It's our way of saying "thank you for your business."

Multiple system discounts are available. Please call Rubino Service Company, at **856-795-3226**, to speak with one of our experts about which comfort plan(s) best meet your lifestyle and budget.